

Invitation to the closed, Hungarian-language Facebook group of BFO Patrons	*	*	*	*	*	*	*	*	*	*	*
Discounts at the BFO's partners	*	*	*	*	*	*	*	*	*	*	*
Waiting list for fully booked concerts	*	*	*	*	*	*	*	*	*	*	*
Black Friday (discounted single tickets once a year)	*	*	*	*	*	*	*	*	*	*	*
10% discount in the BFO webshop	*	*	*	*	*	*	*	*	*	*	*
Priority booking for season passes (days before general sale / number of passes per membership)		9 / 2	13 / 2	14 / 2	15 / 2	15 / 4	15 / 4	16 / 4	16 / 6	16 / 8	
Name listed in the BFO's season brochure		*	*	*	*	*	*	*	*	*	*
Opportunities to meet our musicians at exclusive gatherings			*	*	*	*	*	*	*	*	*
Personal season pass or concert ticket booking by email			*	*	*	*	*	*	*	*	*
Opportunity to join the orchestra on international tours (includes discounted travel offers)				*	*	*	*	*	*	*	*
Invitation to Műpa Budapest's VIP room during the intervals of certain concerts					*	*	*	*	*	*	*
Invitation to an exclusive dinner with music organised for the Benefactors					*	*	*	*	*	*	*
A BFO CD signed by Iván Fischer					*	*	*	*	*	*	*
Discount at the High Note SkyBar and the Harmony Spa at Aria Hotel Budapest					*	*	*	*	*	*	*
Invitation to the annual Benefactor+ Event with music						*	*	*	*	*	*
Membership in the BFO's Women's Club						*	*	*	*	*	*
Personal concert ticket bookings, ticket change and concierge service							*	*	*	*	*
Informal coffee and chat with the BFO's musicians and staff before a concert (once a year)							*	*	*	*	*
Invitation to an exclusive reception of the BFO							*	*	*	*	*
Invitation to the BFO's End of Season Dinner								*	*	*	*
Invitation to an after-concert champagne reception with the Music Director (events per year)									1	2	

(5) Changes in Data

If there is any change in the data you provided upon registration, please notify BFO of this by amending the relevant data in your online profile. BFO accepts no liability whatsoever for damage, if any, arising from your failure to notify BFO. BFO shall not be liable for defects or errors, if any, in the data disclosed by you (such as a misspelt name or

address, etc.), or for delay or damage (thus, in particular, omissions or delays in delivery) caused by such defects or errors.

(6) Data Privacy

If you are a member of BFO Patrons, BFO processes the following data in relation to your membership:

- Name, address, email address, phone number, amount of support/membership level, ticket purchase history, date of entry, expiry of club membership, nickname (if you have provided us with one), name of partner (if you have provided us with one)

In such a case, the legal basis of processing the data is GDPR Article 6(1)(f) (“controller’s legitimate interest”) and (c) (“compliance with a legal obligation) in light of the fact that, by joining the BFO Patrons, a contract is concluded by and between you and BFO (Section 4(1/a) of the Corporate Tax Act) pursuant to which tax and accounting liabilities are incurred by BFO.

Your data listed in this Section may be accessed by BFO employees, legal entities that provide IT background services to BFO, and BFO’s online payment service provider (see Section 9).

(7) Duration of Processing

Your data under this clause are processed by BFO with respect to the data required for compliance by BFO with its tax law obligations, until the expiry of the statutory limitation under tax law (for 5 years from the last day of the calendar year in which a tax return should have been filed or, in the absence of such a tax return, the tax should have been paid), i.e. for up to a maximum of 7 years. Data required for BFO to comply with its accounting liability will be processed for up to a maximum of 8 years.

(8) Processors

BFO is committed to providing you, as a member of BFO Patrons, with the best user experience possible, and to this end your data generated with your membership are stored in the customer relations program. The purpose of storing your data in this way is to allow us to send you customized offers in recognition of your interest and commitment shown to classical music.

BFO as Controller shall treat as confidential all personal data received by it during the operation of BFO Patrons, and it shall not disclose such personal data to third parties, not including processors proceeding in connection with the online platform.

The customer relations software used by us is the product of Crane Kft. which is a Hungarian owned and managed data-driven marketing agency (Cg. 01-09-862008, registered address: H-1027 Budapest, Horvát utca 14-24., tax number: 13567257-2-41, administrative authority: Court of Registration of the Metropolitan Court; Internet: www.crane.hu; email: info@crane.hu; hereinafter “Crane”). The software is directly connected to bfz.hu, the BFO online store, the e-színház and Interticket (jegy.hu) purchase platforms.

The e-színház platform is operated by the Foundation for Hungarian Theaters (in Hungarian: *Alapítvány a Magyar Színházakért*), contact details: H-1055 Budapest, Kossuth Lajos tér 16-17. fszt./1/a.; Email: info@eszinhaz.hu, website: www.eszinhaz.hu

Name of jegy.hu provider: InterTicket Kft. Contact details: H-1139 Budapest, Váci út 99. Email: interticket@interticket.hu, Website: www.jegy.hu

(9) Additional information related to processing by bfz.hu online store

- In addition to your online profile created in BFO Patrons, the visitor information collected about you when you browse in the bfz.hu online store is also stored (e.g. IP address, duration of visit, etc.) To use the service, you need to enable cookies. If you do not wish to enable the use of cookies, you may disable them in the browser settings. When cookies are disabled, you may not be able to use certain elements of the service or only parts

of them. Cookies are files sent by the server to the user's browser and stored on the user's computer. No personal data are stored in the cookies. The data recorded in the ordering process are used by the operator to deliver the relevant order.

- For detailed information on the use of cookies, please visit [the link below](#).
- The data included in the invoices issued of orders submitted in the bfz.hu online store are registered and stored by the different IT systems with the data provided during the ordering process for the statutory period stipulated by the law in effect. The data registered during browsing the online store and when subscribing to the newsletter in the registration process are treated by the operator as confidential. You can unsubscribe by using any of the contact information. You may request the erasure and modification of your data in writing. For more information, please read the [GTCC](#) and [Privacy Notice](#) of the bfz.hu online store.

(10) Additional Information on Card Payments

By viewing this notice, you acknowledge and accept that the following personal data stored relating to you in the user database of the BFO store are transferred by the Budapest Festival Orchestra as controller to OTP Mobil Kft. as processor. The data categories transferred by BFO are the following: purchase data required to complete card payments. For the purpose and nature of processing by the processor, please read the SimplePay Privacy Notice available here: <http://simplepay.hu/vasarlo-aff>

(11) For further information on data privacy please contact:

dr. Tamás Barabás

BFO Data Protection Officer

Email: adatvedelem@bfz.hu

(12) Note

Any issues not regulated herein shall be governed by the GTCC of BFO and partners governing the purchase of tickets and season passes (see: <https://www.jegy.hu/articles/352/altalanos-szerzodesi-feltetelek>)

Date: January 1, 2022 (valid until withdrawn or amended)